Javed Hussain Shaikh.

Mankhurd, Mumbai | Cell No. : 09930054787 | Email: hsn.javed1@gmail.com / hsn.javed@yahoo.com

Energetic, accomplished professional with 150 months experience in I T (Information Technology)

and Sales. Having potential in delivering the highest quality of customer service that can be utilized

in your any award winning class. Having strong interpersonal and communication skills that reflect

genuine cultural sensitivities & appreciation. Having excellent personal presentation and grooming

standards that reflects and complements my appearance. Ability to provide exceptional customer

service, with an utmost Spirit, especially to those who may need a little extra attention. A smiling

and friendly disposition.

Career Objective

To utilize my existing skills and experience in a new and challenging role. To find an opportunity

which will allow me to progress my career to the next level and obtain a position that will provide

the opportunity to maximize abilities and gain experience. Strengths & Areas of Expertise Goal

oriented & ready to take on new challenges, Industrious, self-motivated, ambitious, articulate,

persuasive, and demonstrates independent initiative. Able to establish a team-spirited environment

through a positive and proactive leadership style.

# Educational Qualification background

Bachelor in Computer Application (BCA) 6th SEM.

# Professional Qualification background

Diploma in System & Exchange Administrator.

Diploma in Computer Hardware & Networking.

Diploma in Computer Hardware.

Certification in Desktop Publishing Designing (D.T.P).

Certification in Office Automation.

# Personal note

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| Date of Birth |  | 04th August, 1982. |
| Nationality |  | Indian |
| Religion |  | Islam |
| Languages Known |  | English, Urdu, Hindi, Marathi, Telugu & Arabic. |
| Marital Status |  | Married |
| Permanent Add |  | D-Sector, B-Line, Room No. 3-A, 1st & 2nd Floor, |

Trombay, Mumbai – 400088 INDIA.

Professional Experience Summary & Organization work with

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| **1. Deep Blue Technologies**  Post :- (Senior System Engineer)  Place :- MUMBAI (INDIA) Duration / Period May 2020 to till date  [www.deepbluetechs.com](http://www.deepbluetechs.com)  **2. Fidelis Corporate Solutions Pvt. Ltd.** |  |  | |
| Post :- (Senio System Admin)  Place :- MUMBAI (INDIA) Duration / Period Dec 2018 to Dec. 2020  www.fidelisgroup.in |  |  | |
| **3. M/s. Sai Service Agency.** |  |
| Post :- (Manager)  Place :- MUMBAI (INDIA) Duration / Period Feb 2017 to Dec. 2018 |  |
| **4. M/s. Kaizen Global Services (INDIA) Pvt. Ltd.** |  |
| Post :- Level 2 Technician (Voice Support)  Place :- MUMBAI (INDIA) Duration / Period Nov 2015 to Jan. 2017  www.kaizendata.com / [www.kaizen.com](http://www.kaizen.com)   |  | | --- | | **5. M/s. Lester Info Services Pvt Ltd.** | | Post :-Level 2 Technician for Remote Chat & Voice  Place :- MUMBAI (INDIA) Duration / Period Sept. 2012 to Jan 2015. |   [www.lesterinc.com](http://www.lesterinc.com/) & www.guruaid.com   1. **M/s. Pc - Express.**   Post :- Network& Security Engineer  Place :- Umm Al Quwain (UAE) Duration / Period May. 2010 to July 2012..  Website : www.pcexpress.ae |  |
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Major Assignments, Roles & Responsibilities:

* + Windows Server 2008, 2012, 2016, 2019 configuration
  + Active Directory configuration
  + DNS & DHCP Services
  + Load Balancer configuration
  + CCTV, DVR, NVR Configuration
  + Back-up & Recovery
  + RAID configuration
  + Migration activity done for Bank Of Baroda from Dena Bank & Vijaya Bank to Bank Of Baroda
  + Network Migration
  + Domain Migration
  + Applications Migration
  + N-Number of windows software related issues
  + Specialty is in escalation calls handling
  + Guiding team members as a key member in a team
  + Administrator control over the users
  + Maintaining Quality of work
  + Reporting to manager on time without any delays
  + Was awarded many times for the Classic calls
  + Motivating team members to stretch themselves
  + Work together as a team member
  + Resumed as a Sr. Technician for overseas customers
  + Got promoted as a floor support Engg. For (Technical Dept.& Sale Dept.), Within the span of 6 months
  + Handled a maximum team size of 40 people as TL
  + Configuration of network devices like Modems, Routers, Range Extenders, Access Points, Switch’s Etc.
  + Installation of printers like network, wireless & wired
  + Configuration of Emails like web-mail & client mail, Data Recovery & Back-up
  + Installation & trouble shooting of N-number of S/w’s & H/w’s
  + Handling major I.T. activities

Yours sincerely,

**(Javed Husain Shaikh)**